



Repair or Change Process

The Repair process includes the following:

- Change of part (s)
- Change of Battery (s)
- Change of Equipment (s)

Pieces or Parts:

In the form the piece or damaged parts must be registered in detail along with their serial number and photo of each. In the same way, the serial and photo of the new part installed is registered.

Batteries:

In the case of changing batteries, the voltage of each battery or batteries that are damaged must be recorded with photos.

And then photos validating you are changing the batteries for the new ones and the final voltage.

Team:

In the case of change the UPS, the serial of the old UPS must be registered and then the serial of the delivered UPS.

In all cases try to register a signature of the customer received or understood the process that was carried out.